

10/23/2023

HHaEXchange Electronic Visit Verification (EVV) Training Resources Available

Background:

Program providers, financial management services agencies (FMSAs), Consumer Directed Services (CDS) employers and CDS employees can attend HHaEXchange Open Hours webinar sessions to ask questions, see methods demonstrated, or schedule a one-on-one session for additional help and training.

Key Details:

Open Hours Webinar Sessions

The webinar sessions will be available Monday through Friday until Nov. 3 and do not require registration, so attendees can drop in and out between the selected hours.

Program providers and FMSAs [join here](#).

The webinar sessions will cover the following topics:

- Monday, Wednesday, Friday: 9am - 11am;
- And a final session on Friday, Nov. 3 from 1pm – 3pm
 - Administrative
 - Service Provider Management
 - Member Management
 - Scheduling
 - EVV Clock In and Clock Out/EVV Visit Management
 - Manual Visit Management
 - Call Dashboard
- Tuesdays/Thursdays: 9am - 11 am
 - Billing

FMSAs, CDS employers and CDS employees [join here](#).

The webinars will cover the following topics:

- Fridays: 9am - 11am
 - Services Portal
 - EVV Clock In and Clock Out/EVV Visit Management

One-On-One Sessions

EVV users may schedule a one-on-one session with an HHaEXchange expert for additional help and training. [Click here to book a one-on-one session](#).

Action:

On Oct. 23, MCOs must post this HHaEXchange Training Resources Available to their MCO EVV website.

Resources:

For more information, visit the [HHAeXchange Texas Open Hours web page](#).

Contact:

EVVMCO@hhs.texas.gov

Type: Action Required

To: MMP; STAR; STAR+PLUS; STARHEALTH; STAR_KIDS

From: EVV