

Provider Network News

Notice to Ambulance Providers—PCHP is Limiting the Claim Form to CMS-1500 Effective January 1, 2023

PCHP identified Comprehensive Hospital Rate Increase (CHIRP) was administered incorrectly in our claims system, which affected ambulance claims. Ambulance services are not eligible for CHIRP.

Service types eligible for the CHIRP rates

- Hospital inpatient services
- Hospital outpatient services,

PCHP want to remind providers of the following requirements: [TMHP Ambulance Services Handbook](#) Volume 2 Section 2 the below should be followed:

1. Hospital-operated ambulance providers must enroll as ambulance providers and submit claims under appropriate ambulance NPI and taxonomy code, not the hospital NPI and taxonomy code.
2. The CMS-1500 claim form or its equivalent electronic claim format must be used to file ambulance claims.
3. Ambulance reimbursement based of the lesser of the charge amount or the maximum fee schedule established by Texas Health and Human Services Commission (HHCS).

To adhere to [TMHP Ambulance Services Handbook](#), PCHP will update our system to enforce these requirements and apply base fee schedule retroactively.

References:

[TMHP Ambulance Services Handbook](#)

2.1 Enrollment

2.4 Claims filling and Reimbursement

2.4.1 Claims

2.4.2 Reimbursement

2.4.4.2 Origin and Destination Codes